

FAEIS Electronic Survey  
Results

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# Survey sent out 2 July 03

## FAEIS User Opinion Survey-2003

This survey is intended to solicit your input about how we are doing with developing a FAEIS product you like. Please respond to each item below and click the **Submit** button at the end. Thank you for your time.

*The FAEIS Development Team*

**1. I have entered data into FAEIS.**

Yes  No

**2. I have filled out FAEIS survey forms before, in previous years.**

Yes  No

**3. I have contacted the FAEIS Help Desk.**

Yes  No

**For the next 13 items, please express how strongly you agree or disagree with the statements:**

**4. The web-based FAEIS is an improvement over the paper surveys.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**5. It is easy to learn the new system.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**6. The FAEIS data entry forms are easy to understand.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**7. The FAEIS data entry system has the flexibility that I need.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**8. The FAEIS data entry system allows me to post and display student data quickly.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**9. The FAEIS web site is well-organized and easy to use.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**10. It is easy for me to find information that I need on the web site.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**11. The web-based movies help me to understand how to enter FAEIS data.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**12. The FAEIS Help Desk personnel are courteous and professional.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**13. The FAEIS Help Desk is a valuable resource.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**14. The web-based FAEIS will increase visibility of FAEIS to clients.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**15. FAEIS runs without technological problems on my personal computer.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

**16. I can access the FAEIS system whenever I need to.**

Strongly Agree  Agree  Neutral  Disagree  Strongly Disagree

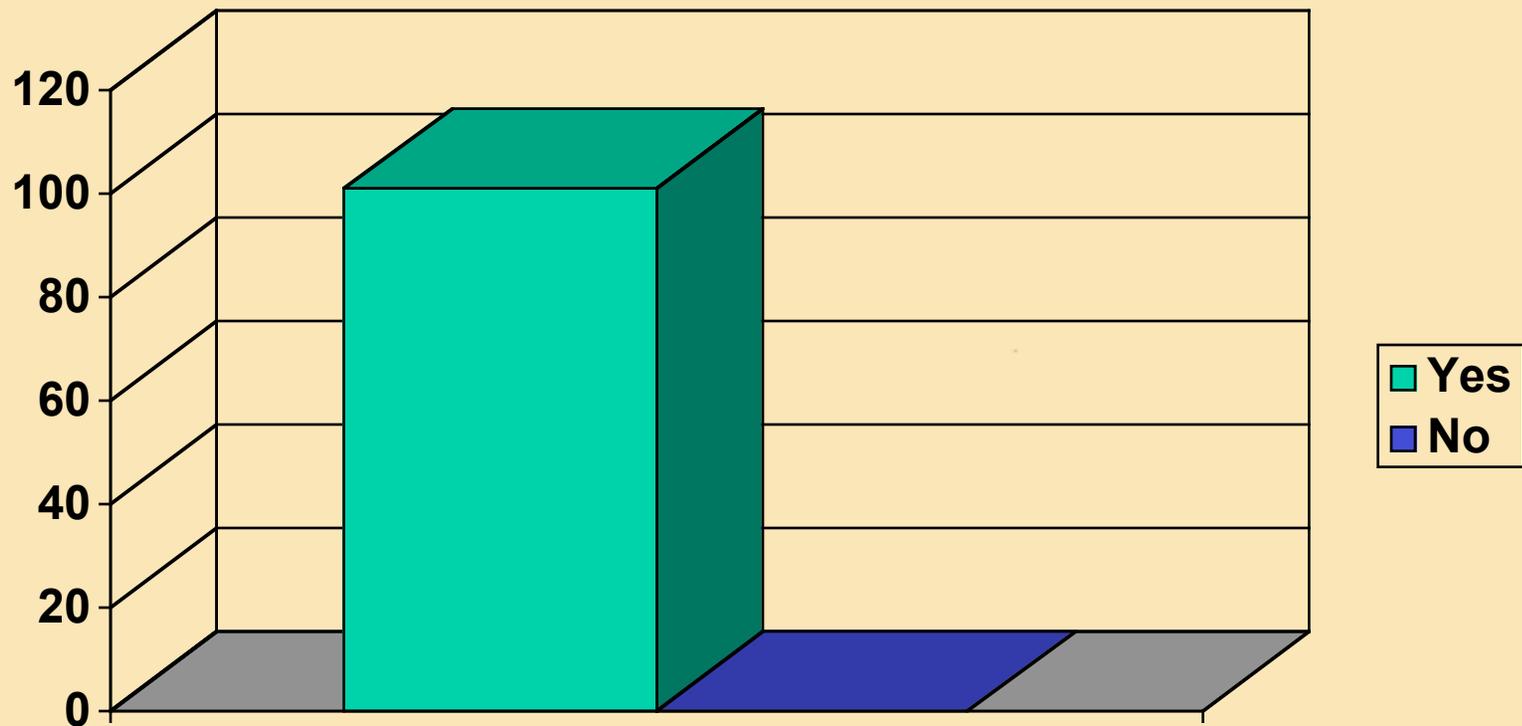
**17. The one thing that I would like to see added to FAEIS is:**

# Basic Data

- 101 Respondents to the survey, as of 14 July 03

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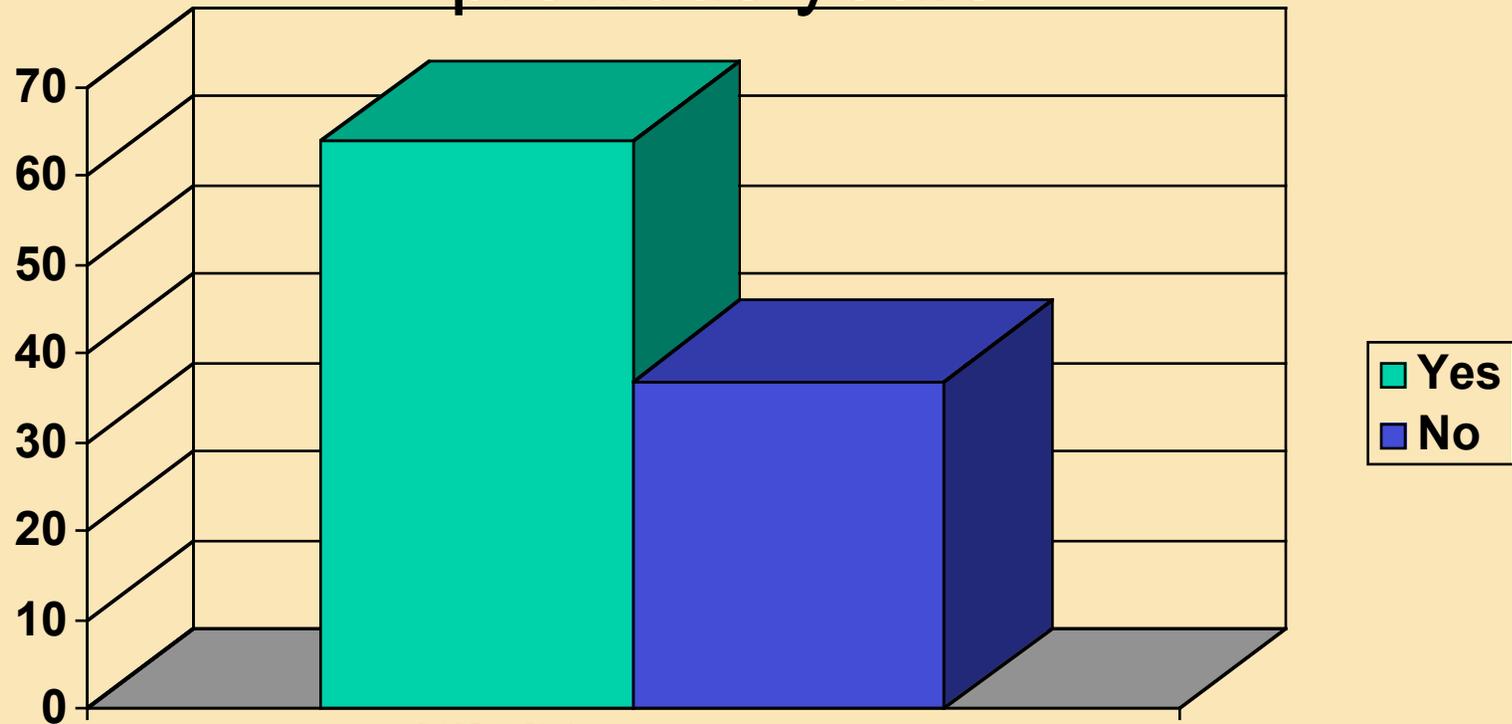
# I have entered data into FAEIS



Answer

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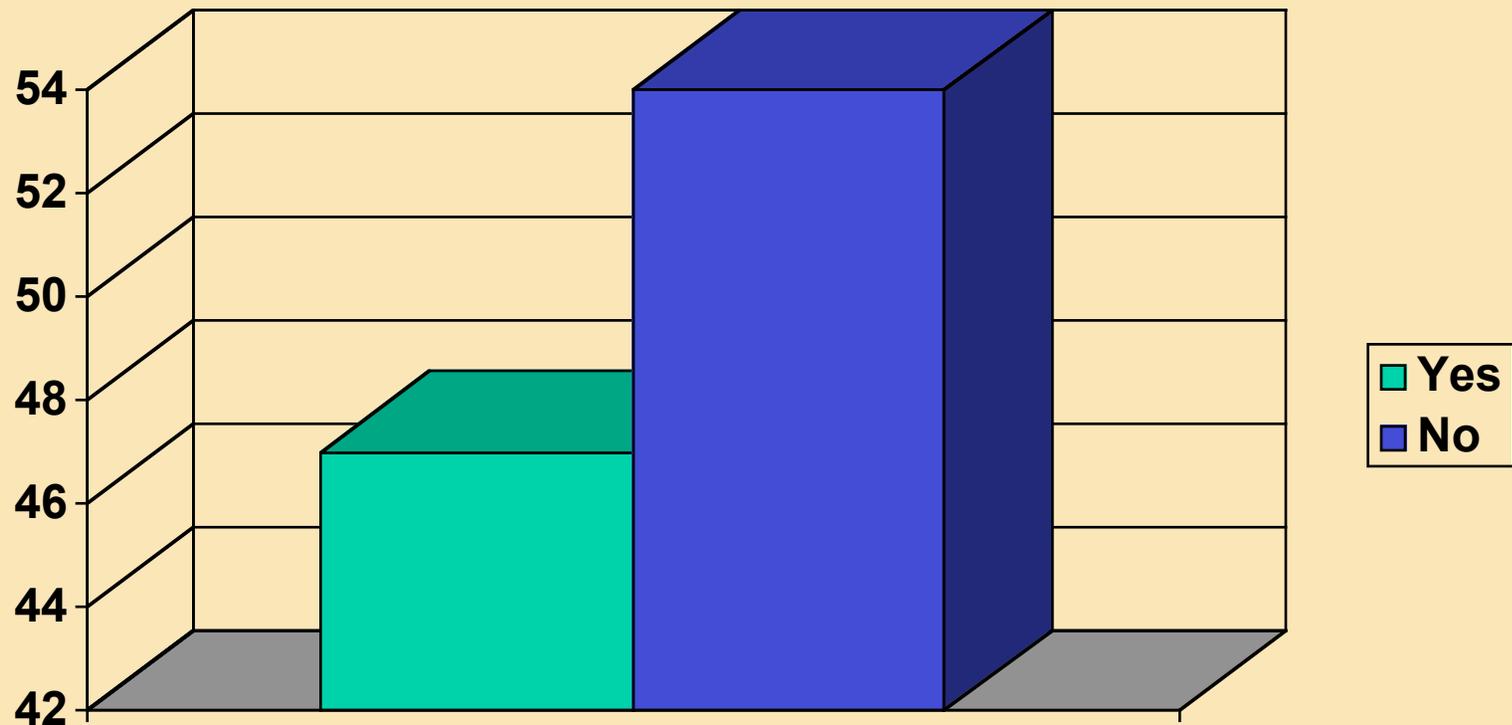
I have filled out FAEIS survey forms in previous years



Answer

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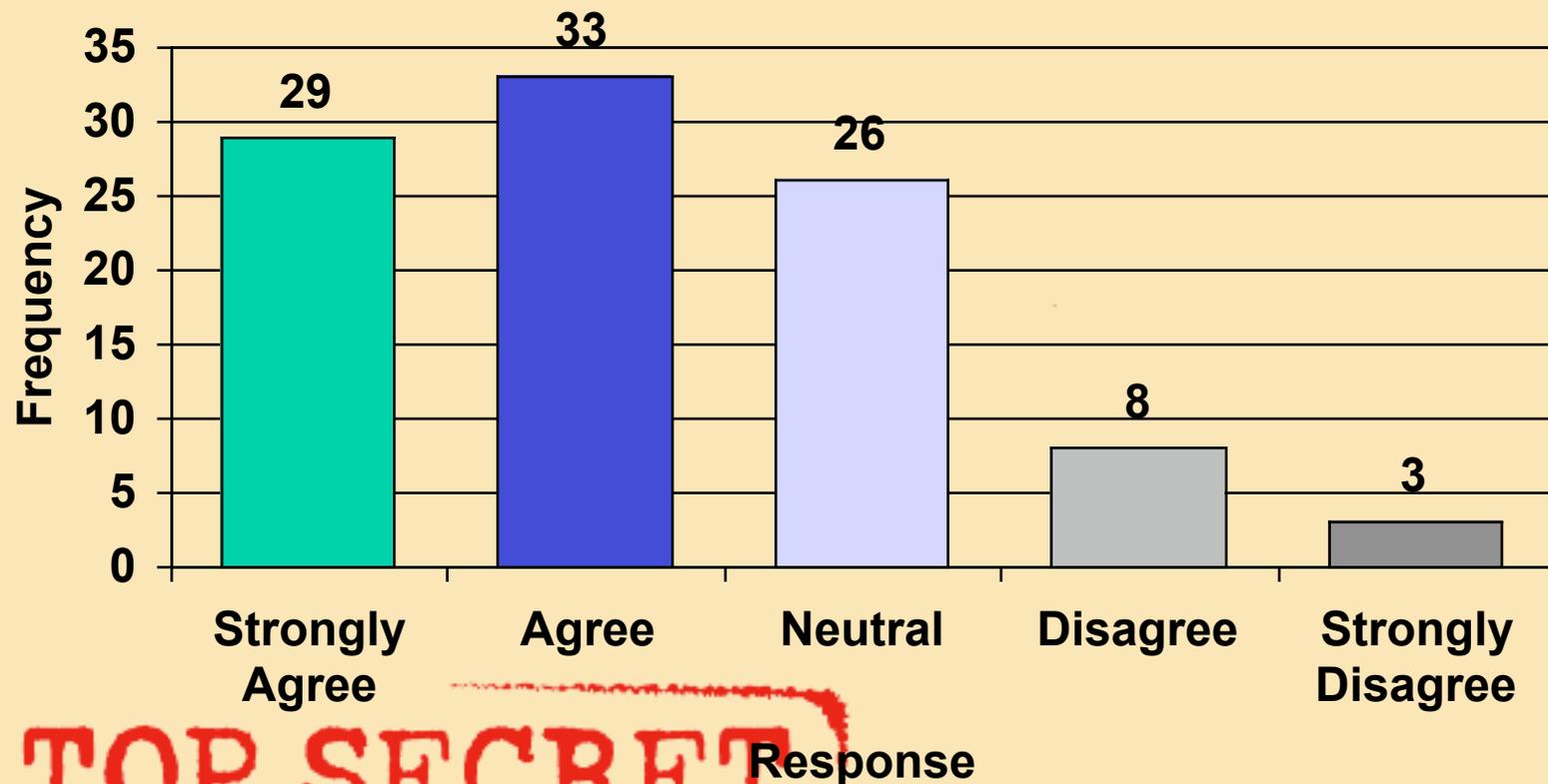
# I have contacted the FAEIS help desk



Answer

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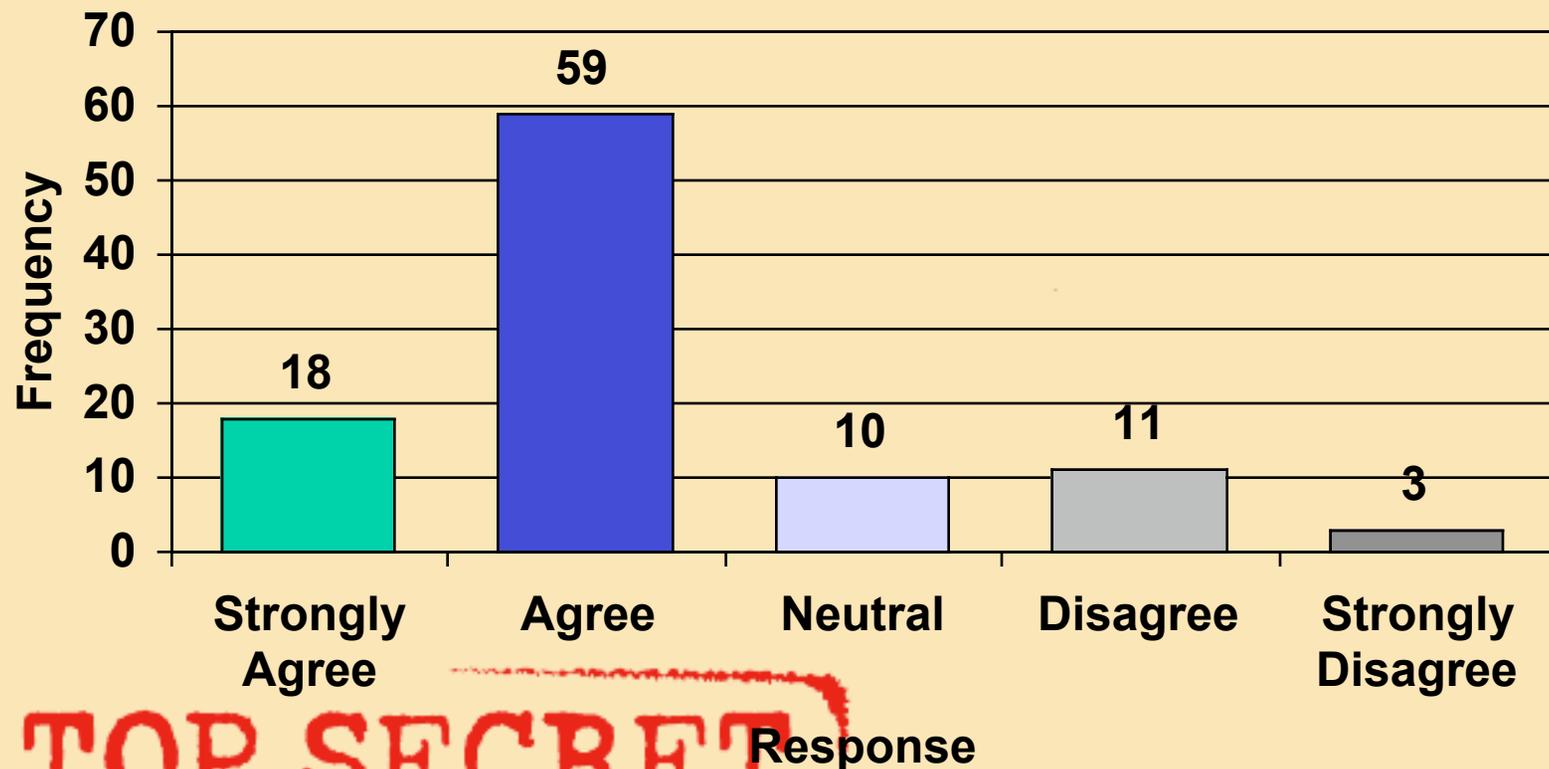
The web-based FAEIS is an improvement over the paper surveys



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Response

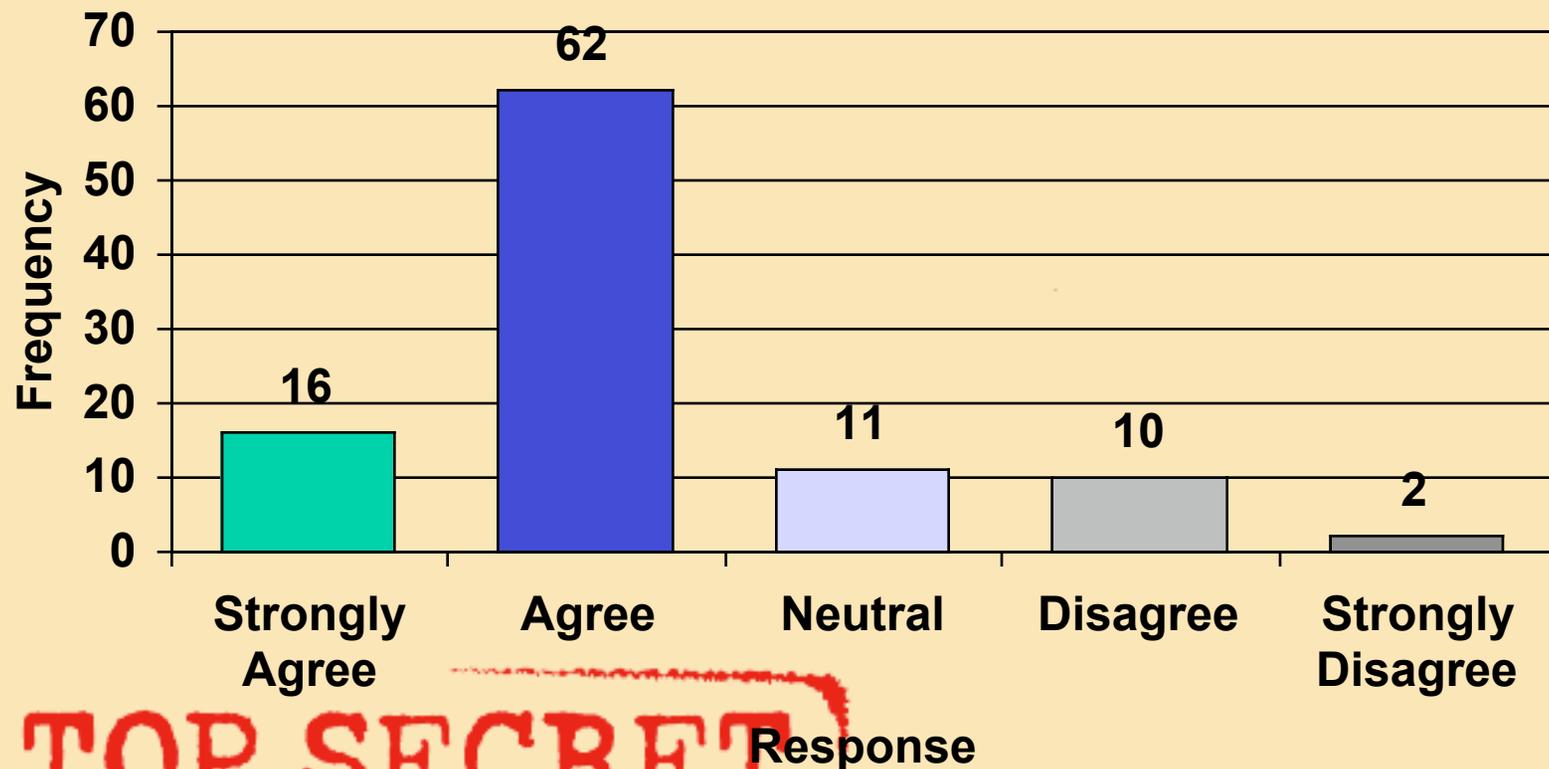
# It is easy to learn the new system



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Response

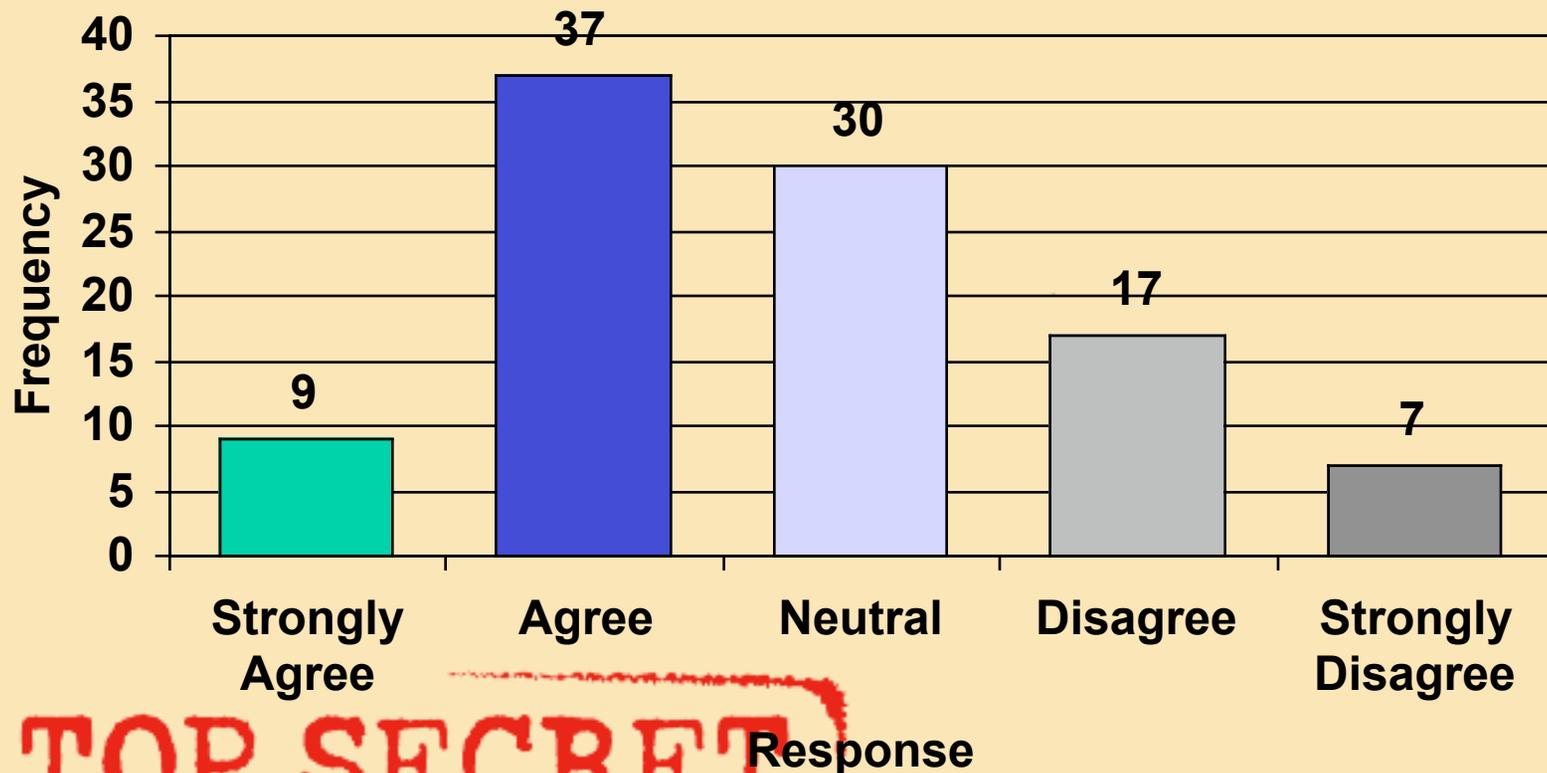
# The FAEIS data entry forms are easy to understand



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Response

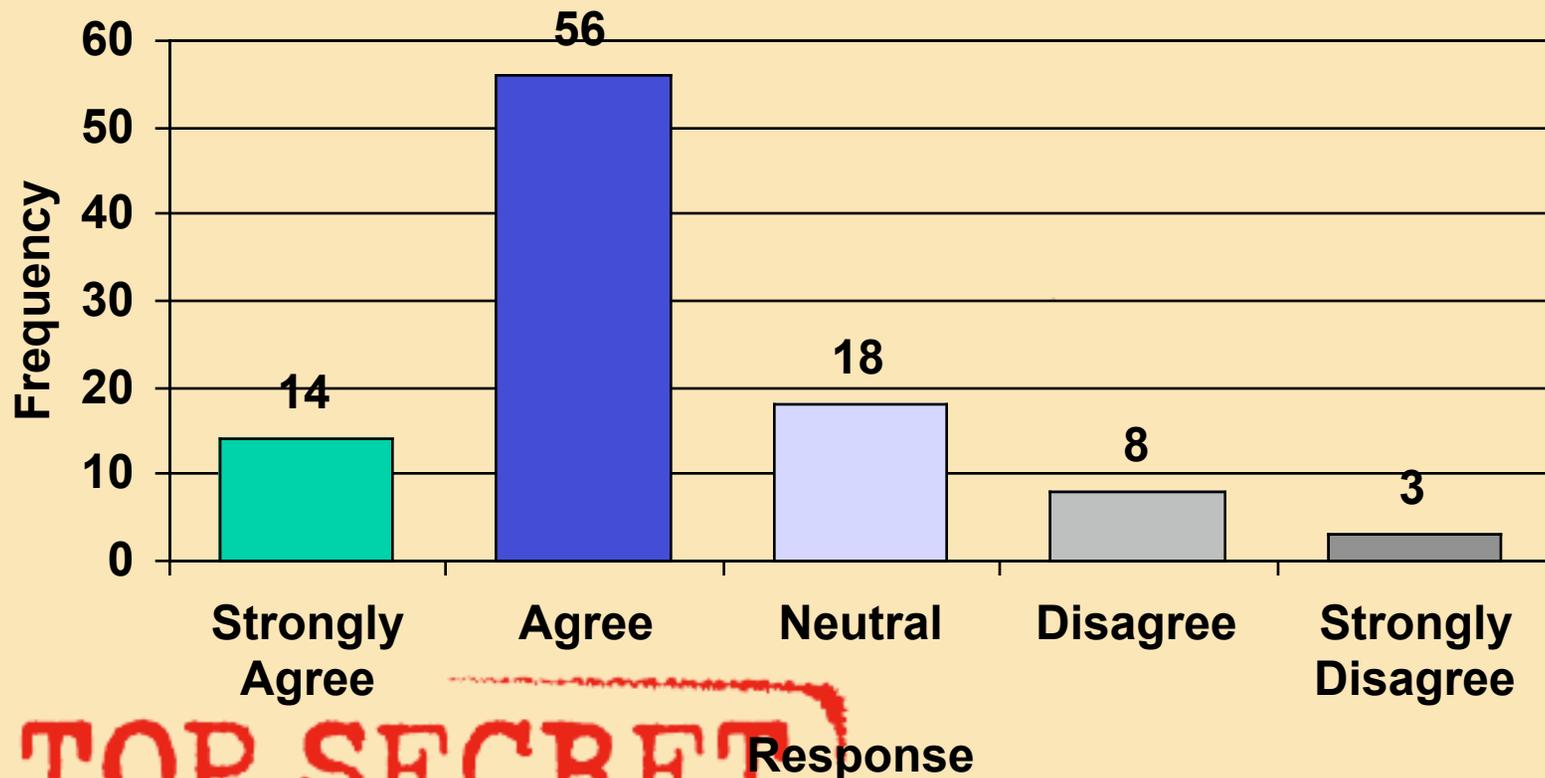
The FAEIS data entry system has the flexibility that I need



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Response

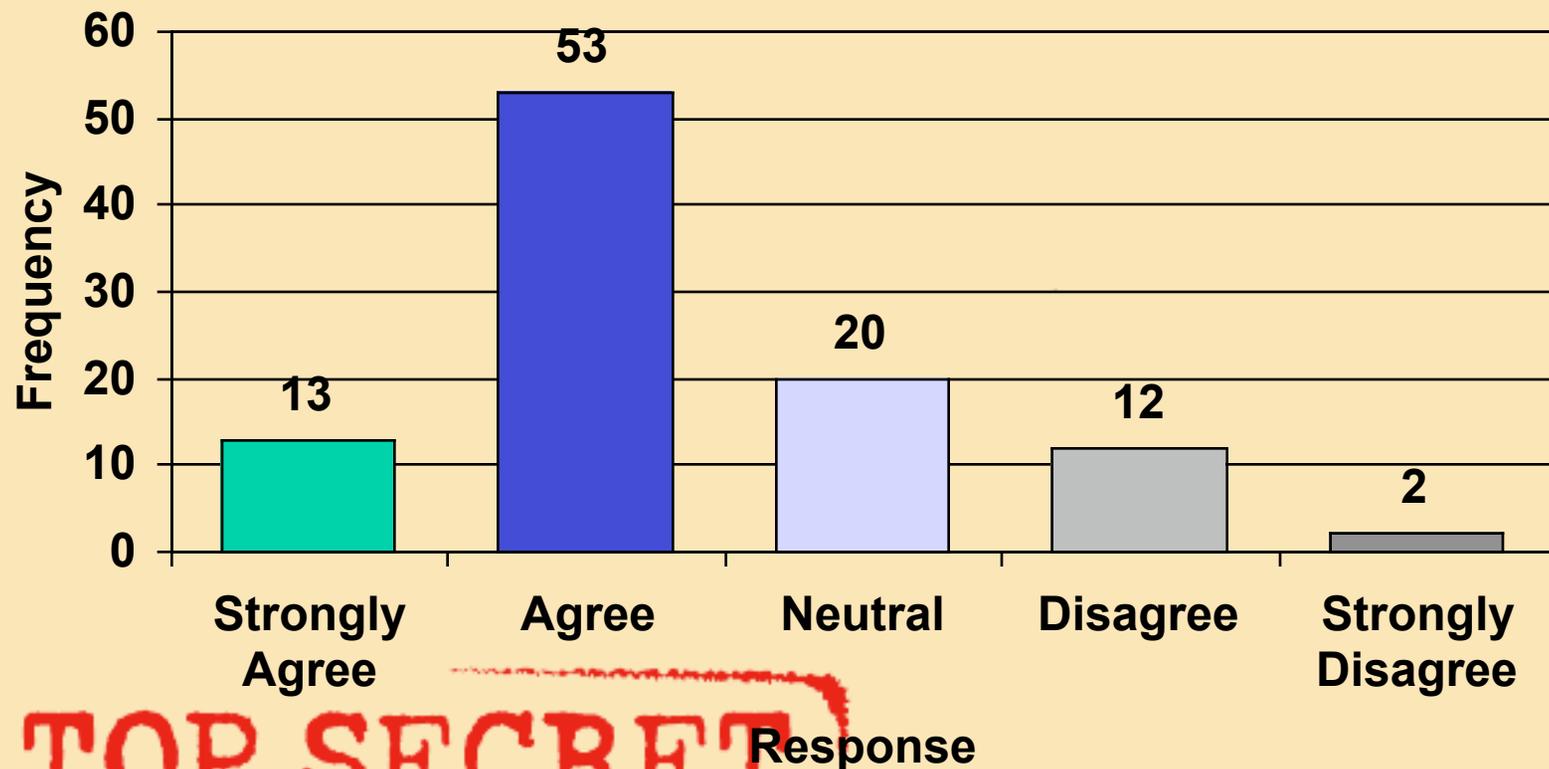
The FAEIS data entry system allows me to post and display student data quickly



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Response

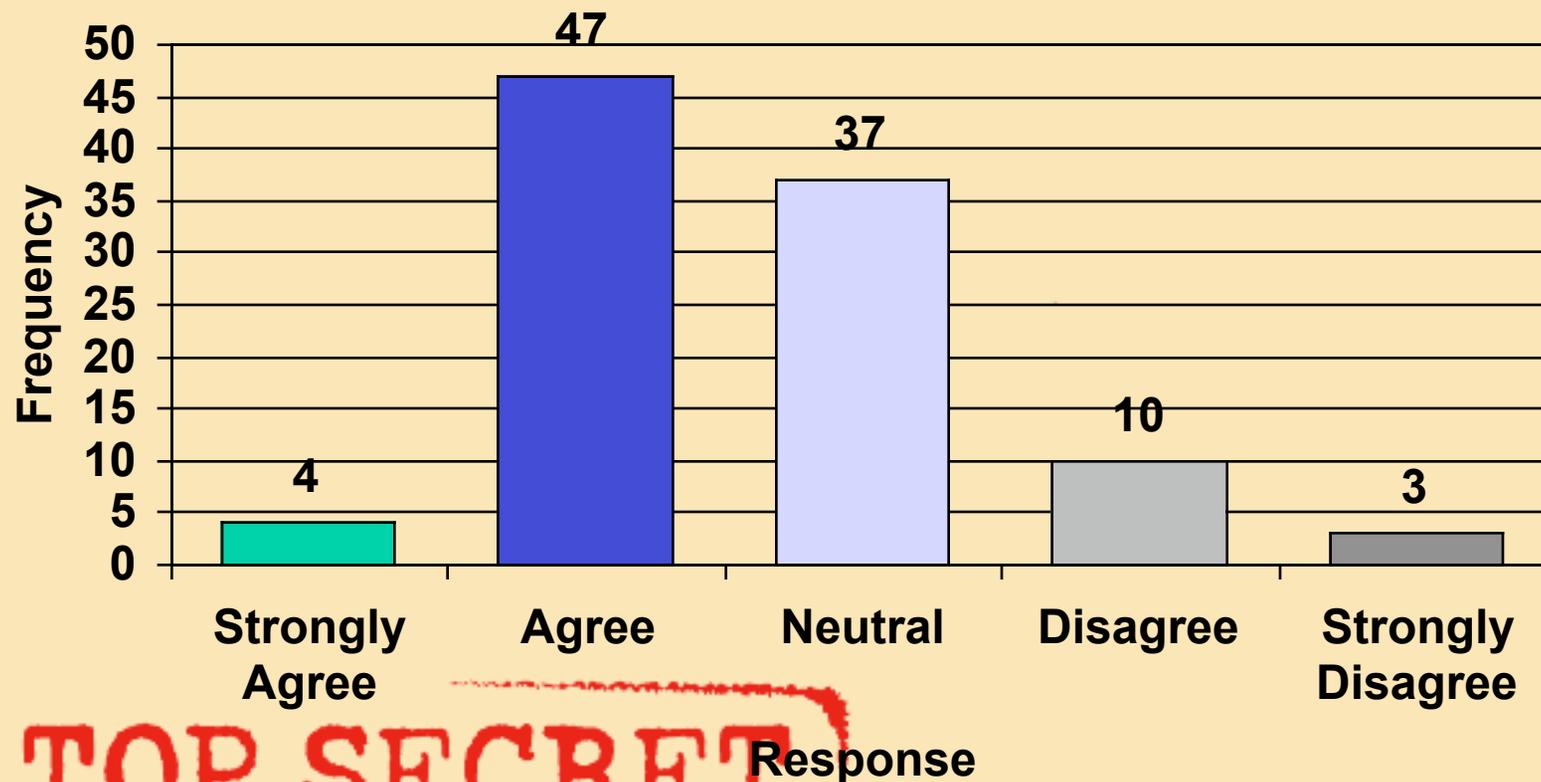
The FAEIS web site is organized and easy to use



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Response

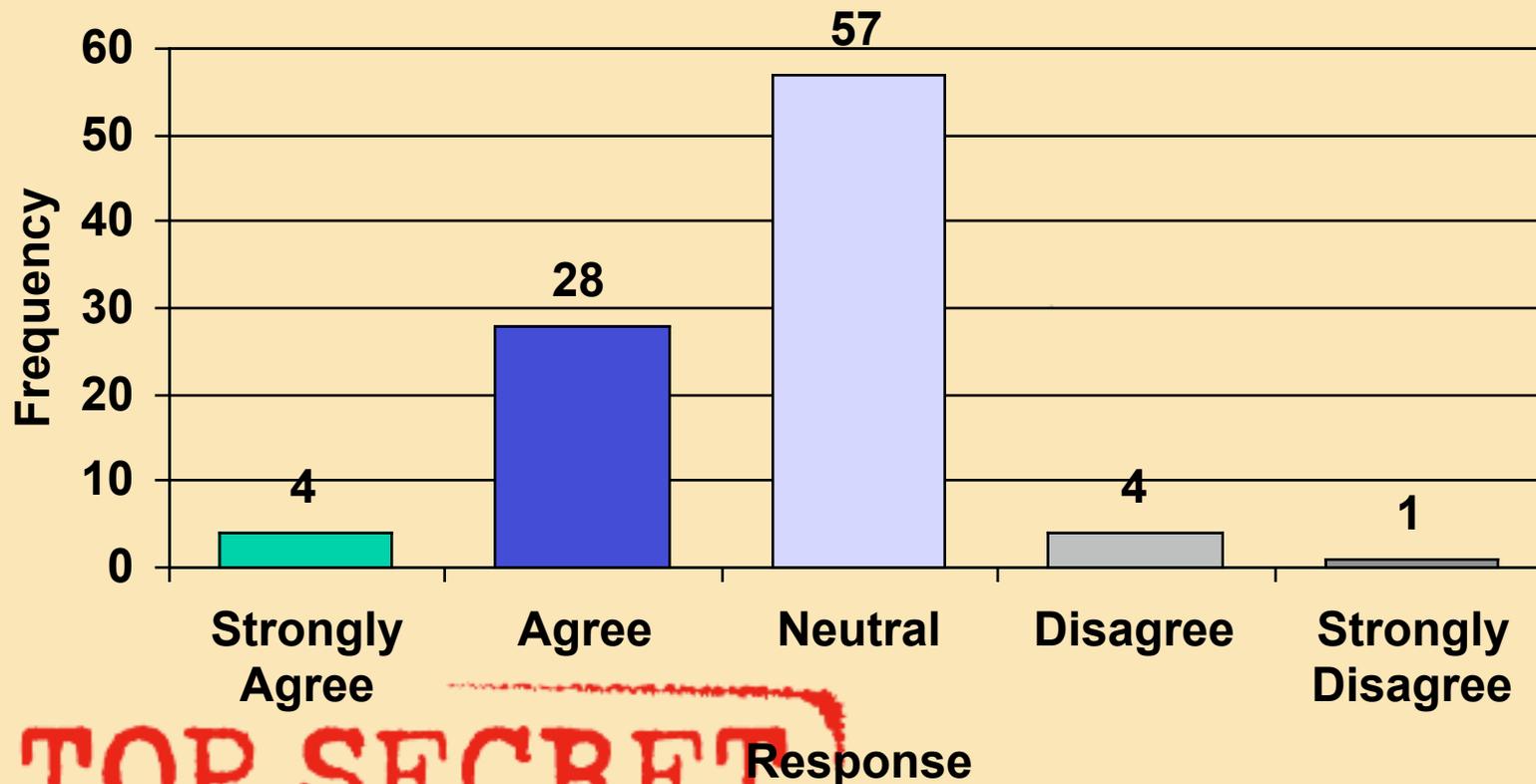
It is easy for me to find the information I need on the web site



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Response

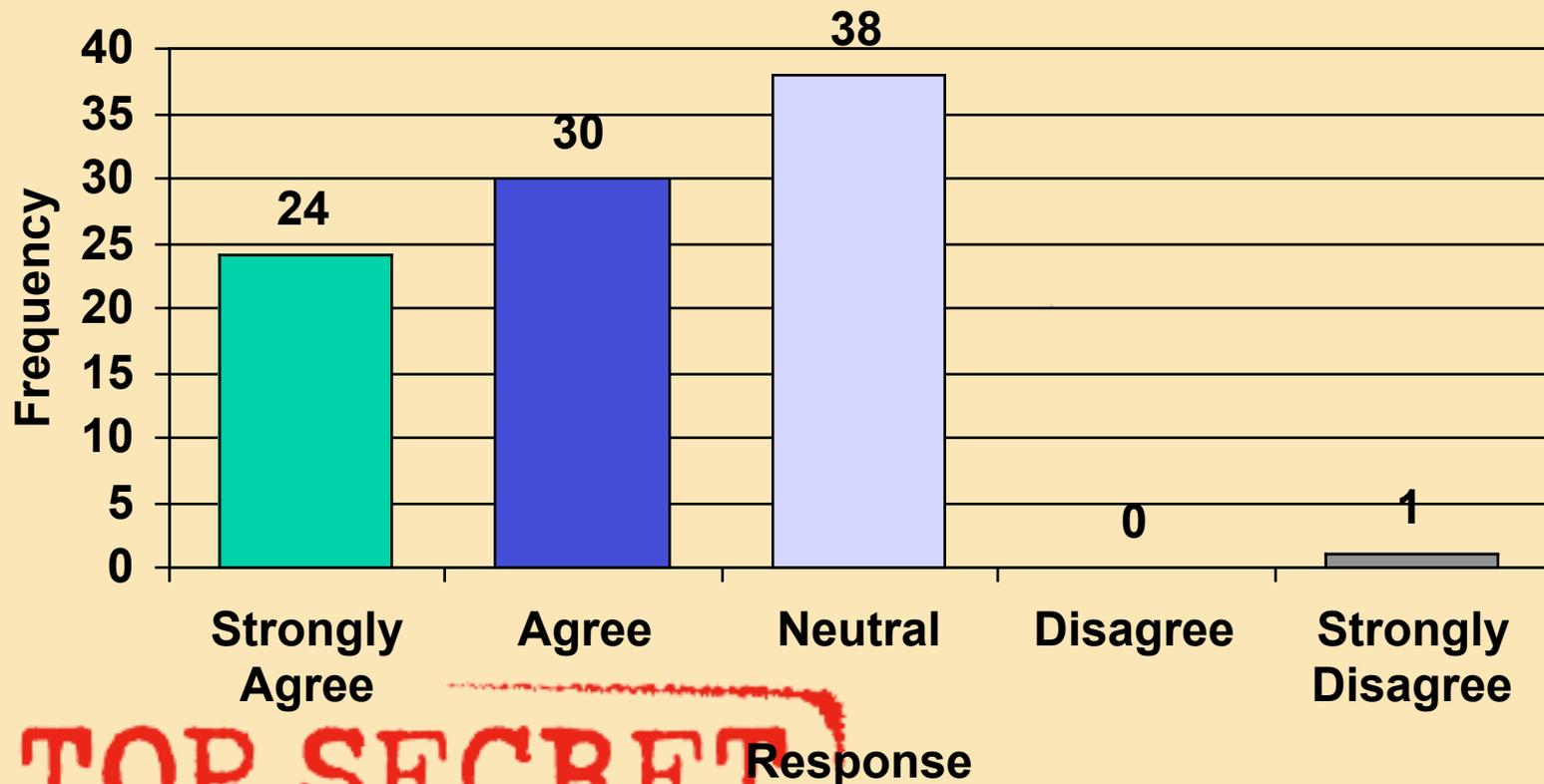
The web-based movies help me to understand how to enter FAEIS data



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Response

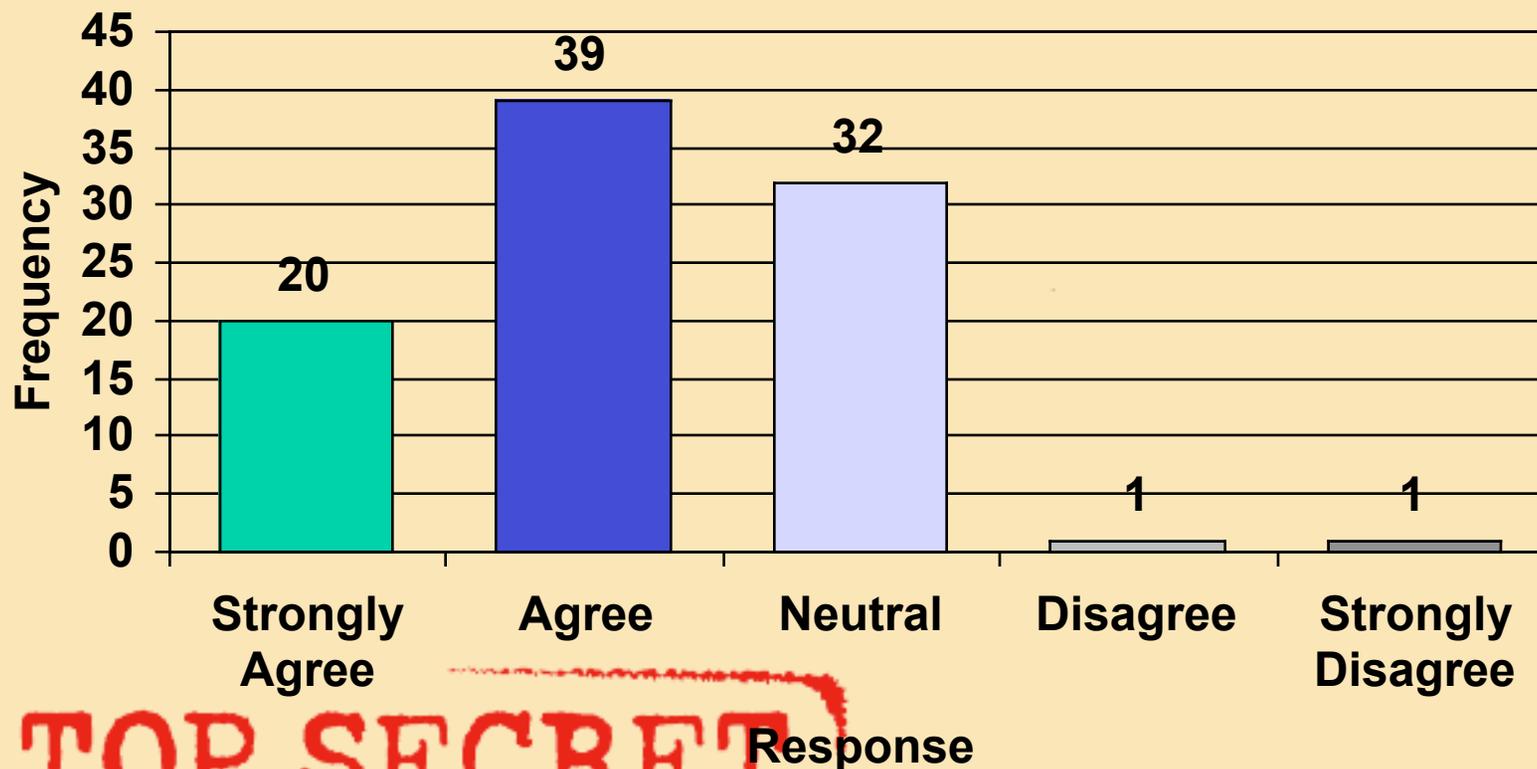
# The FAEIS help desk personnel are courteous and professional



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Response

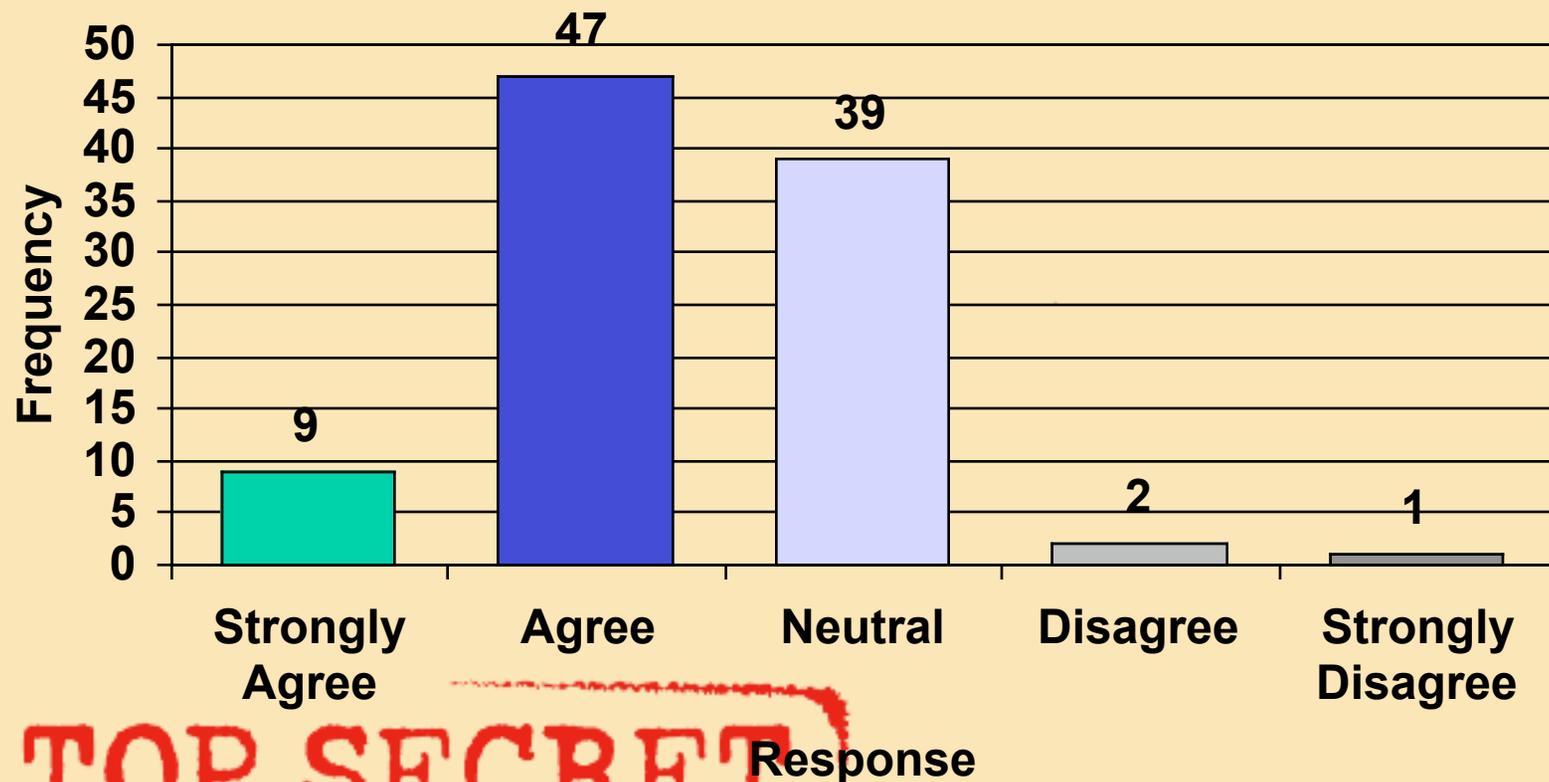
# The FAEIS help desk is a valuable resource



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Response

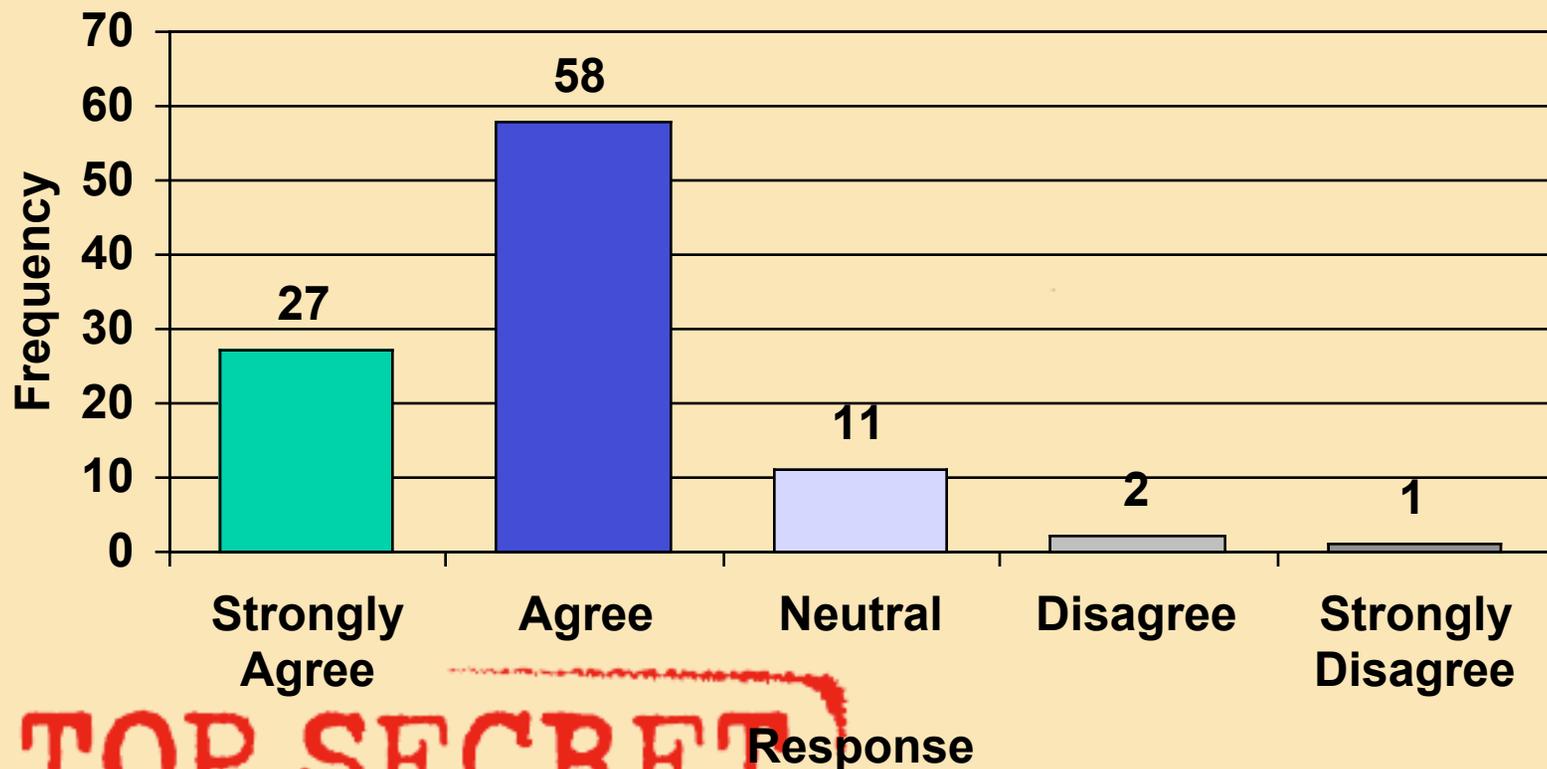
# The web-based FAEIS will increase visibility of FAEIS to clients



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Response

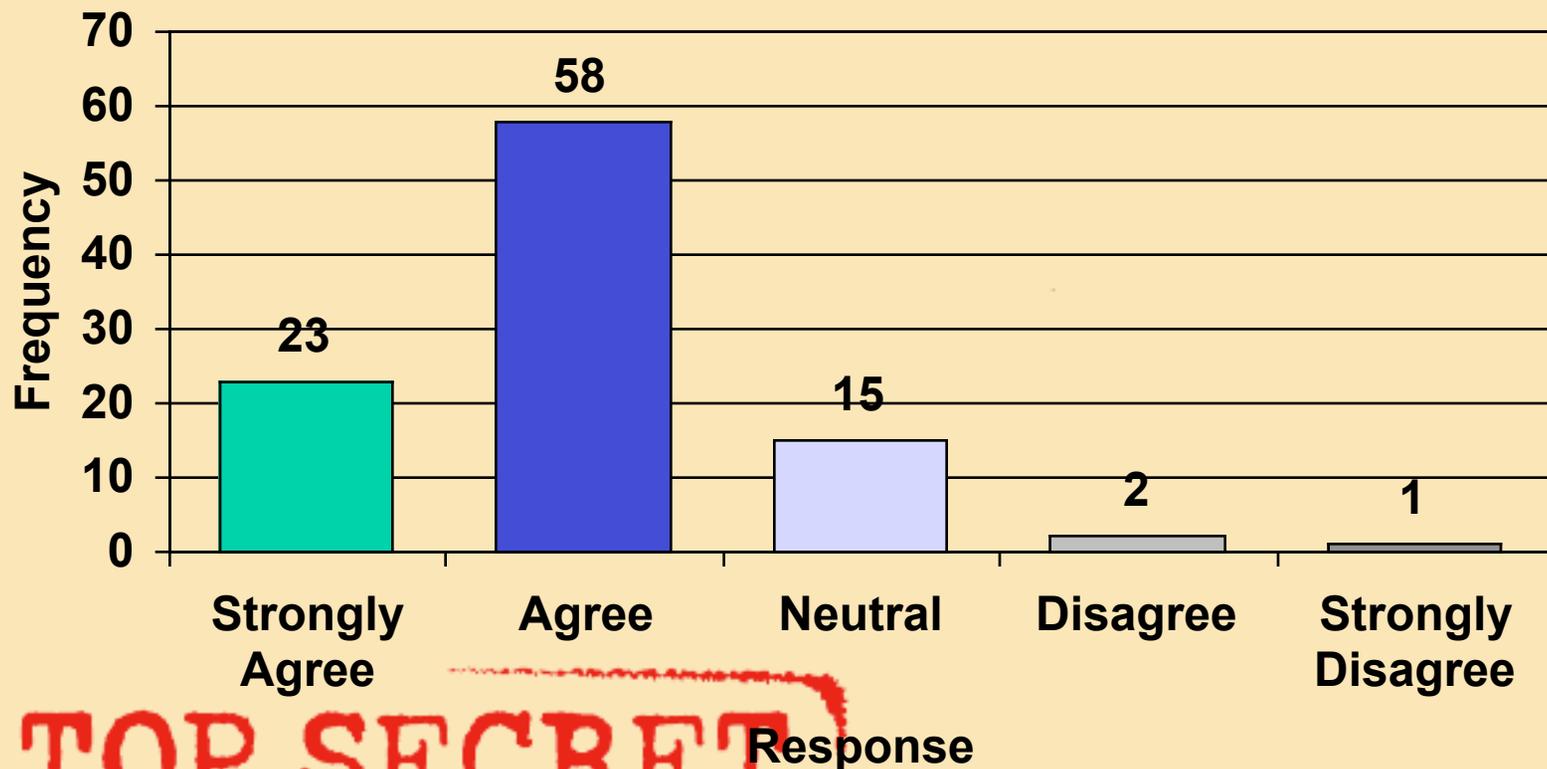
# F AEIS runs without technological problems on my personal computer



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Response

I can access the FAEIS system  
whenever I need to



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Response

## The one thing I would like to see added to FAEIS is....

- “More flexibility in reporting the ethnicity of students. The university does not allow the reporting of less than 4 individual within an ethnic group.”
- “Easy to use. Like it much better than paper.”
- “More flexibility in listing majors. Majors don't always coincide to index numbers”

**No consistent comments**

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## The one thing that I would like to see changed about FAEIS is:

- “I would like an option added to be able to print the information for our files.”
- “There are too many curricular options or categories that overlap. (I lump all of my students into one; essentially generic one.) Keeping track of gender; ethnicity; etc. while subdividing across curricular options is a great pain -- if not impossible. If others' handle on salary data is no better than mine; I would put very little faith in those numbers.”
- “It is very difficult to separate the masters and PHD students and now I am asked to separate the thesis and non-thesis masters. I never know what degree a student is going for until they submit their committee forms and many do not submit them for several terms.”

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# Summary

- Most Survey respondents were quite positive
- No strong negative trends noted
- Remarkably few comments

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