Survey of New and Experienced FAEIS USERS

Tim Mack
FAEIS Peer Panel Meeting - 2004
Electronic Survey- New Users

- June 2004
- 20 Respondents (29 new institutions)
- Results summarized as a series of bar charts
The Web-based FAEIS is an improvement over the paper surveys.
It is easy to learn the new system.
The FAEIS data entry forms are easy to understand.
The FAEIS data entry system has the flexibility that I need.

![Bar Chart]

- **Strongly Agree**: 1
- **Agree**: 10
- **Neutral**: 6
- **Disagree**: 1
- **Strongly Disagree**: 1

**Frequency**

- **Positive**
The FAEIS data entry system allows me to post and display student data quickly.

- **Strongly Agree**: 1
- **Agree**: 11
- **Neutral**: 5
- **Disagree**: 2
- **Strongly Disagree**: 1

The chart indicates a positive response with a frequency distribution.
The FAEIS website is organized and easy to use.
It is easy for me to find the information that I need on the web site.

![Survey Results]

- **Strongly Agree**: 1
- **Agree**: 9
- **Neutral**: 6
- **Disagree**: 3
- **Strongly Disagree**: 1

**Frequency**
- **Positive**
The web-based movies help me to understand how to enter FAEIS data.
The FAEIS help desk personnel are helpful and courteous.

![Bar chart showing frequency of responses]

- Strongly Agree: 5
- Agree: 10
- Neutral: 5
- Disagree: 0
- Strongly Disagree: 0

Positive responses dominate.
The FAEIS help desk is a valuable resource.
The web-based FAEIS will increase visibility to clients.
FAEIS runs without technological problems on my computer.
I can access the FAEIS system whenever I need to.
Electronic Survey- Experienced Users

- June 2004
- 71 Respondents
- Experienced users, defined as someone who has used FAEIS for both years
- Results summarized as a series of bar charts
The FAEIS data entry system has the flexibility that I need.
The FAEIS data entry system is easy to use.

![Bar graph showing the frequency distribution of responses to the statement. The categories are Strongly Agree, Agree, Neutral, Disagree, and Strongly Disagree. The majority of responses are in the 'Agree' category, with 44 responses, followed by 11 responses each in 'Strongly Agree' and 'Neutral', 5 responses in 'Disagree', and 1 response in 'Strongly Disagree'.]
FAEIS runs without technological problems on my computer.

Frequency

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>35</td>
<td>31</td>
<td>4</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

Positive
The FAEIS data entry system is well organized.
It was easy for me to obtain gender and race data for the student survey.
It was easy for me to obtain placement data.
It was easy for me to obtain faculty salary data.
Once I learned how to use it, it was easy for me to add or delete users.
It was easy for me to assign surveys to users.
The CIP codes that I need are included.

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Have Not Used</th>
</tr>
</thead>
<tbody>
<tr>
<td>23</td>
<td></td>
<td></td>
<td>13</td>
<td>29</td>
</tr>
</tbody>
</table>

No Trend
I used the application to examine which users had not done their surveys yet.
I believe that the Emerging and Discontinued Disciplines feature is useful.
Using the reporting feature, I ran college or institution reports and found the reports to be helpful.
Entering faculty salary data was time consuming.
The faculty salary data interface was easy to use.
I would like to be able to submit faculty data in a file, such as an Excel spreadsheet.

Agree: 24
Neutral: 21
Disagree: 3
Have Not Used: 23
Where did you get your placement data?

- Other: 9
- From my own data: 19
- From a University-level source: 10
- From a college-level source: 6
- I did not enter placement data: 23

Frequency
Comments From Experienced Users

- I thought the faculty part was very easy to use and has been very easy to update.
- Very difficult to ensure the accuracy of the placement data.
- It would be nice to do a printout of our reports. *(TPM note: this can be done by pressing the print button)*
- Overall a good system.
- System is easy to use after you figure it out. Some things, like choosing majors to assign options do not match majors offered.
- I had some difficulty learning how to get in and begin using the system, but it seems easy enough now. I’m also eager to access salary information from last year, but disappointed it has not been available yet.
Comments, II

- The worst part of the whole survey is categorizing each student’s job into the placement clusters. Otherwise the survey goes along pretty smooth.
- Updating the faculty data is ridiculously time consuming.
- All CIP codes in our College of Ag and Bio Sciences were not represented on the CIP lists for the survey. General Biology is taught in our college as a major and we are including the faculty persons in the survey.
- Not all School of Merchandizing and Hospitality Management programs are represented.
- The system seems to work very well. It was much easier to complete the survey this year.
- Thank you for requesting our remarks.